

# Benoit Maroun Hayek

---

## Professional Summary

Reliable and energetic service professional with 4 years of experience at Starbucks, including 2 years as a shift supervisor leading teams in fast paced, high traffic settings. Skilled in beverage preparation, customer service, cash handling, and store safety protocols. Strong leadership foundation from years as a competitive goalie, with proven ability to direct and motivate teams. Currently pursuing a B.S. in Graphic Information Technology at Arizona State University, graduating in 2026.

## Experience

Starbucks – Shift Supervisor  
San Diego, CA | 2023 – Present

- Supervised store operations and led barista teams during peak business hours.
- Managed cash flow, store procedures, and ensured team compliance with company policies.
- Resolved customer issues efficiently while upholding service quality standards.
- Trained new hires and monitored staff performance for consistency and efficiency.

Starbucks – Barista  
San Diego, CA | 2021 – 2023

- Accurately prepared customer drink orders in a timely manner during high traffic hours.
- Consistently delivered friendly service and built rapport with regular customers.
- Maintained cleanliness and organization in a busy workspace.
- Supported supervisors with inventory and restocking tasks.

## Education

Arizona State University  
B.S. in Graphic Information Technology  
Expected Graduation: 2026

## Skills

- Advanced Industry Level Skills with Photoshop and Illustrator
- Advanced Animating Skills with Adobe After Effects
- Experience with coding languages HTML, CSS, and JavaScript
- Team Leadership
- Conflict Resolution

- Highly experienced in UI / UX design using Figma and other software's
- Multitasking Under Pressure